

Prices valid from 1 November 2010 to 31 October 2011

Cancellation Insurance

For tourism services with SOS protection

(valid for the length of stay, maximum 62 days)

| Premiums per person/arrangement – Europe and overseas: | | | |
|--|-----------|--------|----------|
| | up to CHF | 300.– | CHF 24.– |
| from CHF | 301.– | to CHF | 900.– |
| | | | CHF 32.– |
| from CHF | 901.– | to CHF | 4 500.– |
| | | | CHF 57.– |
| from CHF | 4 501.– | to CHF | 10 000.– |
| | | | CHF 98.– |

For houseboats/supplementary accommodation with SOS protection

| Premium per trip/arrangement: | | | |
|-------------------------------|-----------|---------|---------|
| | up to CHF | 2 499.– | 4% |
| from CHF | 2 500.– | to CHF | 4 999.– |
| | | | 3.5% |
| from CHF | 5 000.– | | 3% |

Services:

- Holiday cancellation insurance (in the event of accident, sickness, death, etc.) covers the cancellation charges that are effectively incurred (excl. Hapimag handling charge and excess of EUR 100.–)
- SOS protection (maximum insurance total CHF 250 000.–), covers organisation and the acceptance of costs for:
 - search and rescue operation (up to CHF 10 000.–)
 - emergency transport to nearest hospital or place of residence
 - temporary return to place of residence
 - additional costs for unplanned return journey
 - return to place of residence in event of death
 - cost advance for hospitalisation abroad
 - portion of non-claimed travel benefits (up to CHF 10 000.–)

The charge made in the event of a cancellation is EUR 100.– per person and a maximum of EUR 200.– per family. This charge does not apply if the damage amounts to less than EUR 100.–.

Annual Insurance – HapiCare365

(valid for all trips worldwide with or without Hapimag)

| Premium for 365 days: | |
|-----------------------|-----------|
| Single person | CHF 175.– |
| Family | CHF 255.– |

Services:

- Points insurance
- Holiday cancellation insurance (in the event of accident, illness, death, etc.), covers the cancellation charges that are effectively incurred (excl. Hapimag handling charge):
 - for single persons up to CHF 5000.–
 - for families up to CHF 15 000.–
- SOS protection, costs covered same as individual insurance, highest sum insured CHF 250 000.–
- Up to CHF 1000.– cover for baggage replacement in case of misdirection
- Plane accident resulting in death and/or disability up to CHF 250 000.–
- Breakdown assistance for motor vehicles (valid in Europe incl. Turkey)

HapiCare Plus – extended cover for HapiCare

Only available in combination with HapiCare365

| Premium for 365 days: | |
|-----------------------|----------|
| Single person | CHF 22.– |
| Family | CHF 44.– |

Increase in cost of insurance in the case of cancellation (due to accident, sickness, death, etc.):

- Single person increase to CHF 10 000.–
- Family increase to CHF 25 000.–

Supplementary Insurance

Medical costs in case of illness

| Premium for 365 days: | |
|-----------------------|----------|
| Per person | CHF 88.– |

Services:

- Medical costs up to CHF 30 000.– (policy excess CHF 100.–)

This insurance policy is not valid for persons of 80 years of age or over.

Cancelling annual/supplemental insurance

Each year the insurance is automatically extended by one year, unless cancelled in writing at least 3 months prior to expiry.

What to do in the event of a claim

Hapimag Touristik AG Hapitour must be notified without delay and will then send an invoice to the member, detailing the cancellation charges. This must be submitted to Europäische Reiseversicherungs AG together with an original copy of the medical/official certificate.

For residence points

| Bonuses per residence point: | |
|------------------------------|-----------------|
| CHF 0.25 | (min. CHF 10.–) |

Services:

- Crediting of residence points (or unused part thereof) if you have to cancel your holiday or cut it short due to circumstances beyond your control (accident, illness, death, etc.). Important: points can only be reimbursed with insurance booked through Hapimag.

Hapimag Touristik AG Hapitour has concluded a contract with the Europäische Reiseversicherungs AG for arranging travel insurance. Europäische Reiseversicherungs AG has its headquarters in Basel and is liable for any errors made when advising on insurance cover. The ERV is the legal owner of the data it passes on and provides detailed information on the use of such data.

Europäische Reiseversicherungs AG
Steinengraben 28, 4003 Basel, Switzerland
Tel.: +41 (0)61 275 27 27, Fax: +41 (0)61 275 27 30
E-Mail: schaden@erv.ch, www.erv.ch



Prices valid from 01.11.2011 to 31.10.2012

Travel cancellation insurance

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For houseboats/supplementary accommodation with SOS protection

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The charge made in the event of a cancellation is EUR 100.– per person and a maximum of EUR 200.– per family. This charge does not apply if the damage amounts to less than EUR 100.–.

Annual insurance – HapimagCare365

(valid for all trips worldwide with or without Hapimag)

| Premium for 365 days: | |
|-----------------------|-----------|
| Single person | CHF 175.– |
| Family | CHF 255.– |

Services:

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- SOS protection, costs covered same as individual insurance, highest sum insured CHF 250 000.–
- Up to CHF 1000.– cover for baggage replacement in case of misdirection
- Plane accident resulting in death and/or disability up to CHF 250 000.–
- Breakdown assistance for motor vehicles (valid in Europe incl. Turkey)

HapimagCare Plus – extended HapimagCare365 cover

Only available as a supplement to HapimagCare365

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| Single person | CHF 22.– |
| Family | CHF 44.– |

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Prices valid until 31 October 2012

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